CORM Release Notes

For the Update that Occurred on:

December 11th, 2007

This document contains the following release notes:

1. **CORM - Add Contact Information to a Consumer Episode (20071211)**

2. **CORM - Automatically Populate Address Fields (20071211)**

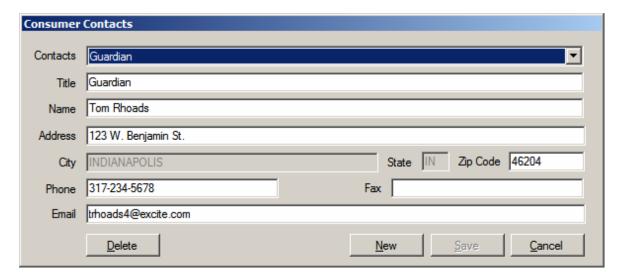# CORM - Add Contact Information to a Consumer Episode (12/11/2007)

This update creates the **Consumer Contacts** window that you can use to create contact information for a consumer.

See Also

To comprehend this change, you should be familiar with the menu bar items in the CORM product. For more information about the CORM menu bar items, refer to the **Menu Bar Items** chapter in the *CORM Product User Guide*.

Contact Information

This update creates the **Consumer Contacts** window that you can use to create one or more contacts for a consumer. You can access the **Consumer Contacts** window by selecting **Contacts** from the **Consumer** menu on the menu bar. The following illustration shows an example of the **Consumer Contacts** window:

The **City** and **State** fields in the **Consumer Contact** window are read-only. The system automatically populates these fields when you enter a postal code in the **Zip Code** field and press the **TAB** key or select another field with the mouse pointer.

After you complete and save the information in the **Consumer Contacts** window, the system applies the contact to the consumer (not to the episode). Deleting or closing an episode for a consumer does not delete a consumer contact. To delete a consumer contact, you must use the **Delete** button in the **Consumer Contacts** window.

CORM - Automatically Populate Address Fields (20071211)

With this update, the system automatically populates other address fields in a window when you enter a postal code in the **Zip Code** field.

See Also

To comprehend this change, you should be familiar with the **Call Information**, **Add New Consumer**, and **Consumer Contacts** windows.

For more information about the **Call Information** window, refer to the **Call Information Window** chapter in the *CORM Product User Guide*.

For more information about the **Add New Consumer** window, refer to **Adding a New Consumer** in the **CORM Search Fields** chapter in the *CORM Product User Guide*.

For more information about the **Consumer Contacts** window, refer to the *Add Contact Information to a Consumer Episode (20071211)* release note.

Automatically Populated Address Fields

With this update, the system automatically populates the following fields in the **Call Information**, **Add New Consumer**, and **Consumer Contacts** windows when you enter a postal code in the **Zip Code** field and press the **TAB** key or select another field with the mouse pointer:

Call Information	Add New Consumer	Consumer Contacts
City	City	City
	State	
	County	